

Scott and White Health Plan

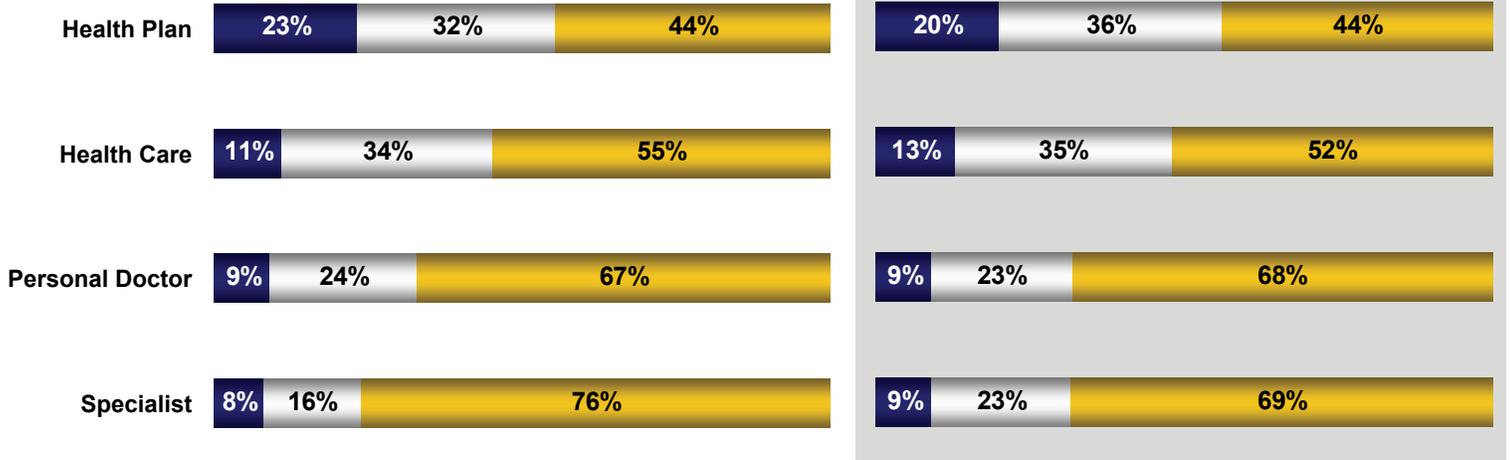
Central Texas

CAHPS® 5.0H Survey Results 2014

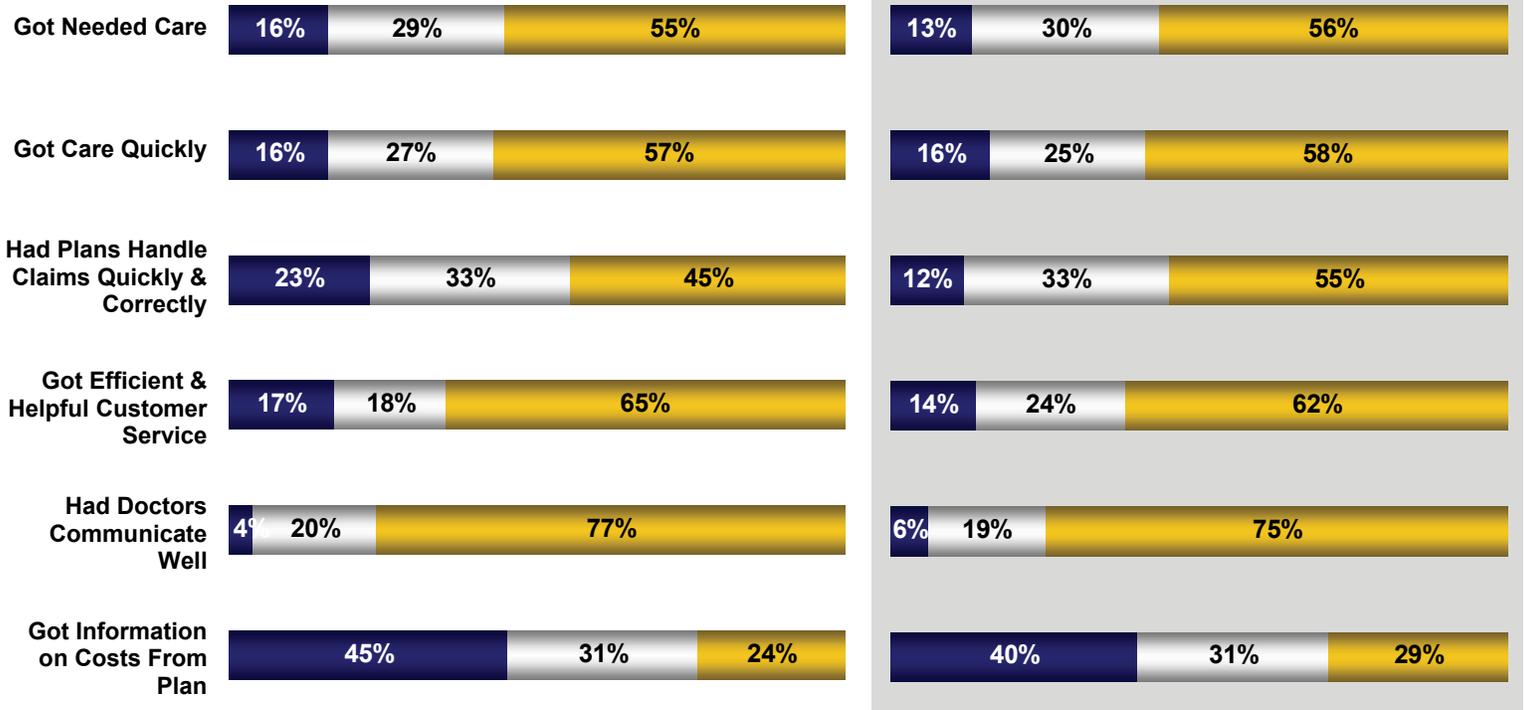
Percentage who assigned a rating of 6 or lower to their...	Percentage who assigned a rating of 7 or 8 to their...	Percentage who assigned a rating of 9 or 10 to their...
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where **0 = the worst possible** and **10 = the best possible**

State Average



Percentage who said they sometimes or never...	Percentage who said they usually...	Percentage who said they always...
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Percentage who said there was Not at all or No...	Percentage who said there was A little...	Percentage who said there was Some...	Percentage who said there was A lot or Yes...
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