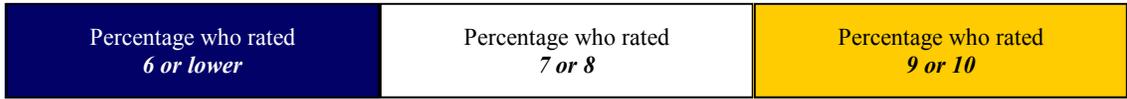


Humana Health Plan of Texas

Austin

Survey (CAHPS™3.0H) Results
Response Rate 28%

State Averages
Compiled from the 31 HMO
companies surveyed
Survey (CAHPS™3.0H) Results
Response Rate 34%



The bar graph is on a scale from 0 = worst and 10 = best.

