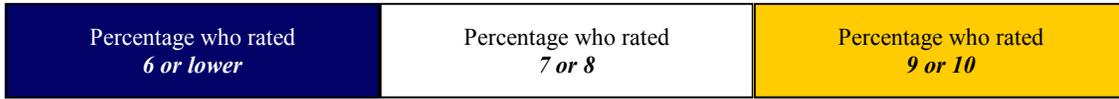


Humana Health Plan of Texas

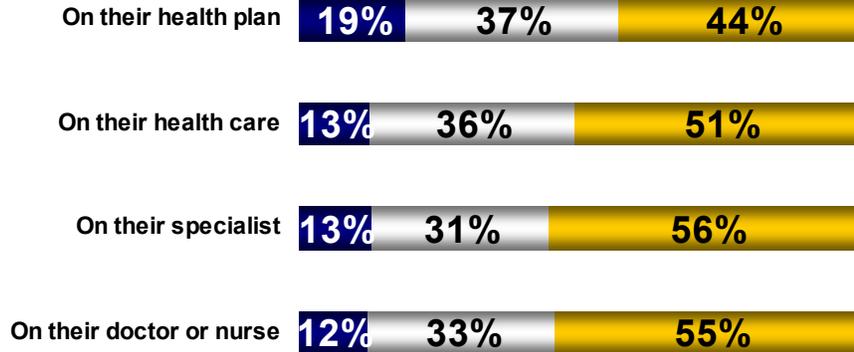
San Antonio

Survey (CAHPS™3.0H) Results
Response Rate 36%

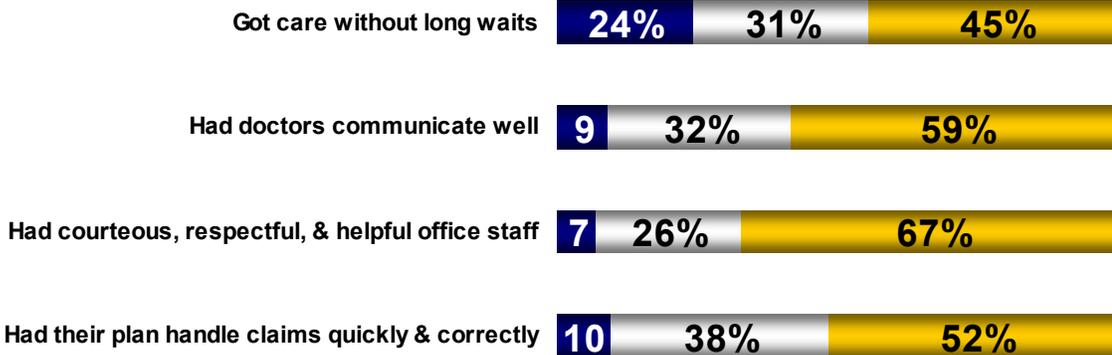
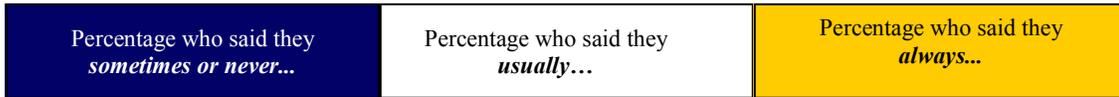
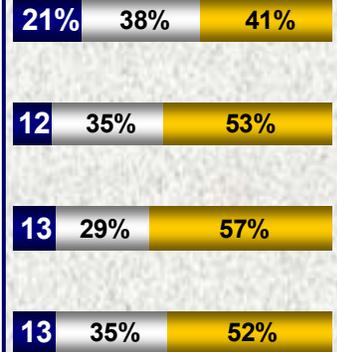
State Averages
Compiled from the 31 HMO
companies surveyed
Survey (CAHPS™3.0H) Results
Response Rate 34%



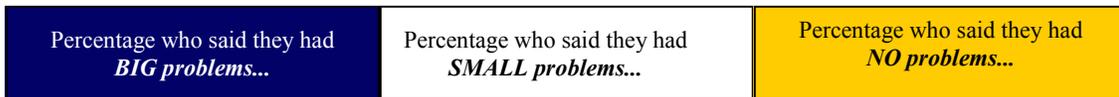
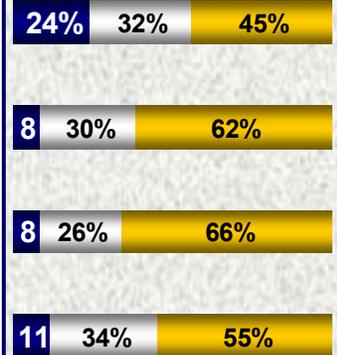
The bar graph is on a scale from 0 = worst and 10 = best.



State Averages



State Averages



State Averages

