

**HMO Market Share**  
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**The following section contains state-wide information as compiled by the  
Texas Department of Insurance and other sources.**

# HMO Market Share

HMO	Total Ending Enrollment	Total Market Share	Group Ending Enrollment	Group Market Share
Amerigroup Texas, Inc.	392,286	16.9%	35,062	3.1%
Aetna Health Inc.	297,847	12.8%	279,990	24.5%
HMO Blue Texas	244,284	10.5%	230,131	20.2%
Scott & White Health Plan	168,010	7.2%	136,042	11.9%
Superior Healthplan, Inc.	159,523	6.9%	15,143	1.3%
Texas Children's Health Plan, Inc. <sup>1</sup>	126,925	5.5%	51,748	4.5%
Pacificare of Texas <sup>2</sup>	116,485	5.0%	17,629	1.5%
Humana Health Plan of Texas	116,367	5.0%	74,091	6.5%
Parkland Community Health Plan <sup>1</sup>	107,225	4.6%	0	-
FIRSTCARE (SHA, L.L.C.)	83,946	3.6%	56,303	4.9%
Community First Health Plans <sup>1</sup>	73,543	3.2%	24,277	2.1%
CIGNA Healthcare of Texas, Inc.	71,298	3.1%	71,199	6.2%
Community Health Choice, Inc. <sup>1</sup>	45,902	2.0%	0	-
El Paso First Health Plans, Inc. <sup>1</sup>	41,858	1.8%	1,474	0.1%
United Healthcare of Texas, Inc.	36,820	1.6%	36,706	3.2%
Evercare of Texas, LLC <sup>1</sup>	34,695	1.5%	0	-
Cook Children's Health Plan <sup>1</sup>	27,926	1.2%	27,926	2.4%
UTMB Health Plans, Inc. <sup>1</sup>	27,490	1.2%	0	-
Amil International (Texas), Inc.	24,046	1.0%	24,046	2.1%
Texas Healthspring I, LLC <sup>2</sup>	22,850	1.0%	0	-
UNICARE Healthcare Plan of Texas, Inc.	21,194	0.9%	21,194	1.9%
SelectCare of Texas, L.L.C. <sup>2</sup>	20,347	0.9%	0	-
Seton Health Plan, Inc. <sup>1</sup>	16,428	0.7%	16,428	1.4%
Valley Baptist Health Plan	12,351	0.5%	0	-
Mercy Health Plans <sup>1</sup>	11,305	0.5%	10,988	1.0%
Great-West Healthcare of Texas, Inc.	11,187	0.5%	11,187	1.0%
Driscoll Children's Health Plan <sup>1</sup>	11,127	0.5%	0	-
Legacy Health Solutions, Inc.	73	0.0%	73	0.0%
<b>TOTAL BASIC SERVICE</b>	<b>2,323,338</b>		<b>1,141,637</b>	

<sup>1</sup> Enrollment is predominantly Medicaid or Children's Health Insurance Program (CHIP).

<sup>2</sup> Enrollment is predominantly Medicare.

**Source:**  
TDI Texas Data HMO Report: Basic Service First Quarter 2005



# Sources of financial information

Several organizations publish information about the financial strength of HMOs and other insurance companies in Texas. The financial condition of a health plan can impact its ability to timely pay claims and, in extreme cases, may affect quality of care. Unusually high complaint levels against a health plan, especially by medical providers, are sometimes an indication of poor financial condition.

For financial strength ratings of Texas health plans,  
you may contact the following organizations:

*A.M. Best*  
[www.ambest.com](http://www.ambest.com)  
(908) 439-2200

*Fitch Ratings, Ltd.*  
[www.fitchibca.com](http://www.fitchibca.com)  
(212) 908-0500

*Moody's Investors Service*  
[www.moody's.com](http://www.moody's.com)  
(212) 553-1658

*Standard and Poor's Corp.*  
[www.standardandpoors.com](http://www.standardandpoors.com)  
(212) 438-2400

*Weiss Ratings, Inc.*  
[www.weissratings.com](http://www.weissratings.com)  
(800) 289-9222

Further financial and other information about many Texas health plans can be obtained by calling the Texas Department of Insurance customer service line at 1-800-252-3439. TDI also makes financial information available online via its "Look Up Company" link at [www.tdi.state.tx.us](http://www.tdi.state.tx.us).

OPIC encourages consumers to review all available information about their HMO's financial strength.

# Other sources of information

## STATE

### **Texas Department of Insurance (TDI)**

P.O. Box 149104  
Austin, Texas 78714-9104  
(800) 252-3439  
[www.tdi.state.tx.us](http://www.tdi.state.tx.us)

The TDI has regulatory authority over the state's HMOs, including complaints, appeals, quality of care and financial stability. TDI has information about HMOs and health insurance in general, both in printed form and on their website.

### **TexCare Partnership**

P.O. Box 149276  
Austin, Texas 78714-9276  
(800) 647-6558  
[www.texcarepartnership.com](http://www.texcarepartnership.com)

TexCare Partnership provides health insurance for children. It offers two health insurance programs: Children's Health Insurance Program (CHIP), and Medicaid for Texas Children. TexCare Partnership also determines eligibility for the State Kid's Insurance Program (SKIP) for children of state employees.

### **Texas Health and Human Services Commission (HHSC)**

#### **Medicaid**

4900 N. Lamar Blvd  
Austin, Texas 78751  
(800) 252-8263

[www.hhsc.state.tx.us/medicaid/index.html](http://www.hhsc.state.tx.us/medicaid/index.html)

The HHSC has oversight responsibilities for designated HHSC agencies, and administers certain health and human services programs including the Texas Medicaid Program and CHIP.

### **Texas Department of Aging and Disability Services (TDoA)**

701 W. 51st  
Austin, Texas 78751  
(800) 252-9240

[www.dads.state.tx.us](http://www.dads.state.tx.us)

The TDoA was formed to administer programs funded by the federal Older Americans Act of 1965 (OAA) and the Texas Legislature. Qualified Texans 60 years of age and older may apply with their local Area Agency on Aging for services such as nutrition, transportation, Long Term Care Ombudsmen, and others.

### **Texas Health Care Information Collection (THCIC)**

Department of State Health Services (DHS) -  
Center for Health Statistics  
1100 West 49th Street, M-660  
Austin, Texas 78756  
(512) 458-7261  
[www.thcic.state.tx.us](http://www.thcic.state.tx.us)

The THCIC collects data from hospitals and HMOs about quality of care and makes it available to the public. The Council annually collects the Health Plan Employer Data and Information Set (HEDIS®) information from Texas HMOs. HEDIS® is a set of standardized measures designed to allow for comparisons of HMO performance.

### **Health Information, Counseling and Advocacy Program (HICAP)**

(800) 252-9240 (TDoA)

HICAP provides one-on-one counseling to Texas seniors age 65 and over and Medicare Beneficiaries. HICAP volunteers provide information on critical issues including Medicare, Medicaid, supplemental insurance, Medicare HMOs, long term care insurance and retirement benefits. HICAP is sponsored by the TDoA, the TDI and the Texas Legal Services Center.

### **Texas Health Insurance Risk Pool (THIRP)**

P.O. Box 6089  
Abilene, Texas 79608-6089  
(888) 398-3927  
[www.txhealthpool.org](http://www.txhealthpool.org)

The THIRP was created by the Texas Legislature to provide health insurance to Texas residents who either cannot obtain adequate health insurance coverage as a result of their medical conditions, or are considered “Federally Eligible Individuals”, as defined by the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

### **Employees Retirement System of Texas (ERS)**

PO Box 13207  
Austin, Texas 78711-3207  
(877) 275-4377  
[www.ers.state.tx.us](http://www.ers.state.tx.us)

The ERS administers health benefit plans for state agency and higher education employees whose employers participate in the Texas Uniform Group Insurance Program. ERS also administers retirement plans for state agency employees.

### **Teacher Retirement System of Texas (TRS)**

1000 Red River Street  
Austin, Texas 78701  
(800) 223-8778  
[www.trs.state.tx.us](http://www.trs.state.tx.us)

The TRS administers health insurance and provides retirement and related benefits for active and retired employees of public schools, colleges and universities supported by the state. TRS is the state's largest public retirement system.

## **FEDERAL**

### **Centers for Medicare and Medicaid Service(CMS) Region VI**

1301 Young Street, Suite 714  
Dallas, Texas 75202  
(214) 767-6423  
[www.cms.hhs.gov](http://www.cms.hhs.gov)

CMS is the agency of federal government responsible for oversight of the nation’s Medicare, Medicaid, State Children’s Insurance Program, HIPPA and the Clinical Laboratory Improvement Amendments Program. CMS makes information available to Medicare beneficiaries via its website, including comparative information about Medicare HMOs.

### **United States Department of Labor Employee Benefits Security Administration (EBSA)**

(Dallas Regional Office)  
525 Griffin Street, Room 900  
Dallas, Texas 75202-5025  
(214) 767-6831  
[www.dol.gov/ebsa](http://www.dol.gov/ebsa)

The EBSA of the Department of Labor is the federal agency responsible for administering and enforcing provisions of Title I of the Employee Retirement Income Security Act of 1974 (ERISA). The EBSA publishes numerous documents and guides to assist workers with employer based benefits in getting the information needed to protect their benefit rights.

### **United States Office of Personnel Management Federal Employees Health Benefit Program**

San Antonio Service Center  
8610 Broadway, Room 305  
San Antonio, Texas 78217  
(210) 805-2423  
[www.opm.gov](http://www.opm.gov)

The Office of Personnel Management publishes an annual guide on health benefit plans for federal civilian employees called the FEHB Guide. The guide compares and rates HMOs, fee-for-service and managed care health plans that are available to federal workers.