

# United HealthCare - Dallas

## Dallas

Survey (CAHPS™3.0H) Results  
Response Rate 26%

**State Averages**  
Compiled from the 31 HMO  
companies surveyed  
Survey (CAHPS™3.0H) Results  
Response Rate 34%

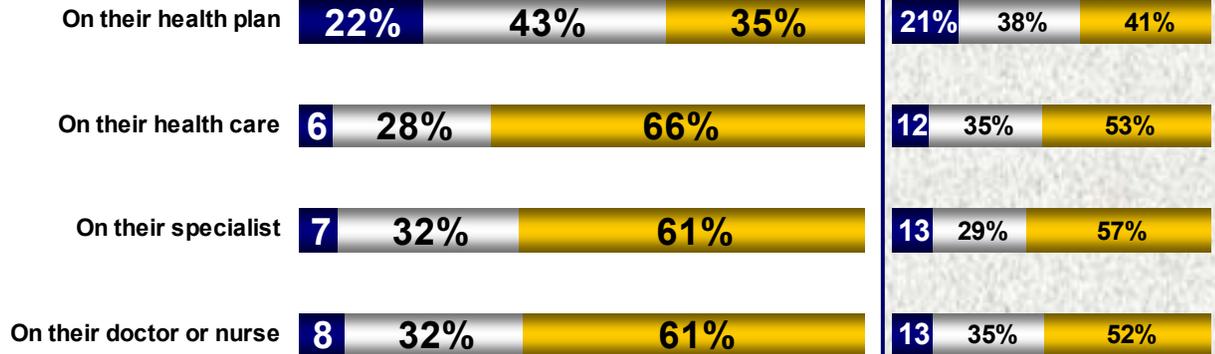
Percentage who rated  
6 or lower

Percentage who rated  
7 or 8

Percentage who rated  
9 or 10

### State Averages

The bar graph is  
on a scale from  
0 = worst and  
10 = best.

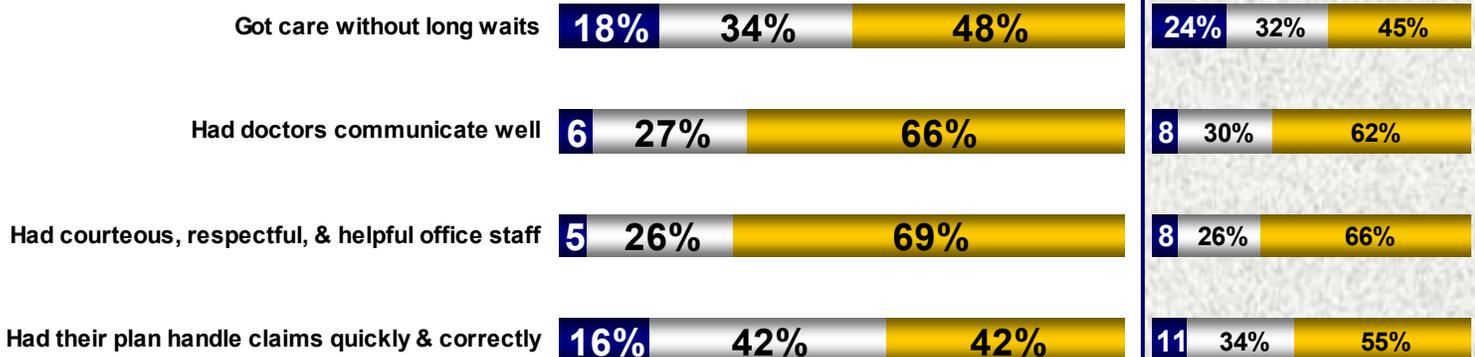


Percentage who said they  
sometimes or never...

Percentage who said they  
usually...

Percentage who said they  
always...

### State Averages



Percentage who said they had  
BIG problems...

Percentage who said they had  
SMALL problems...

Percentage who said they had  
NO problems...

### State Averages

