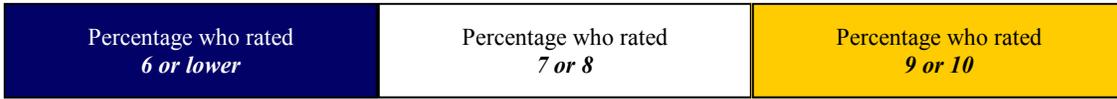


# State Averages

Compiled from the 32 HMO companies surveyed  
 Survey (CAHPS™3.0H) Results  
 Response Rate 32%



The bar graph is on a scale from **0 = worst** and **10 = best**.

