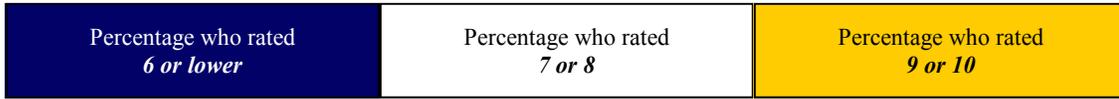
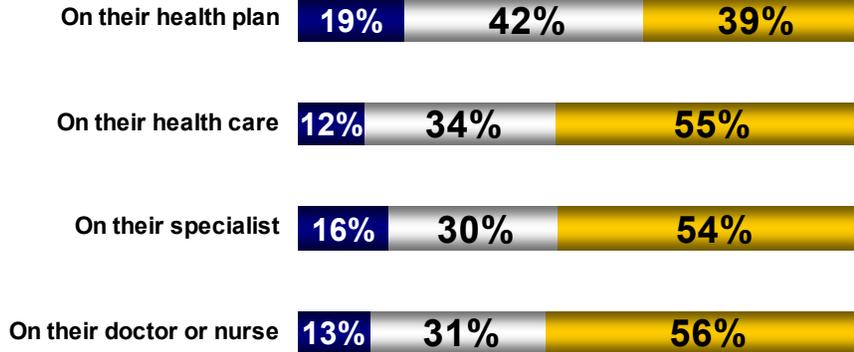


Aetna Health Inc.
Dallas/Ft Worth
 Survey (CAHPS™3.0H) Results
 Response Rate 31%

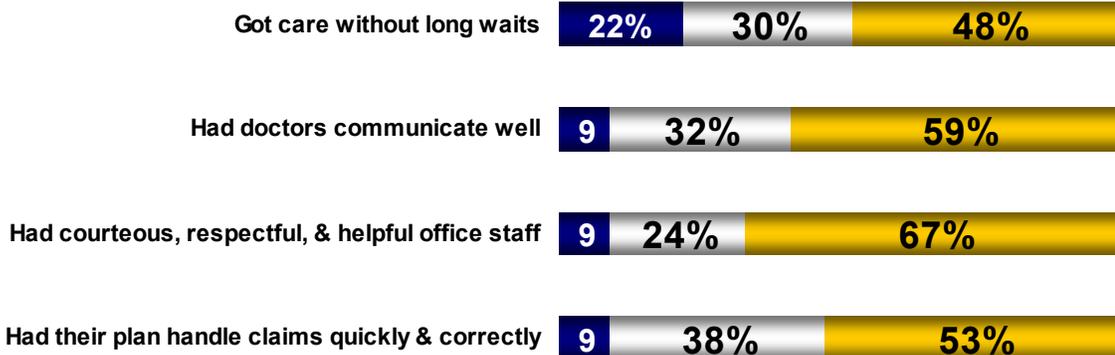
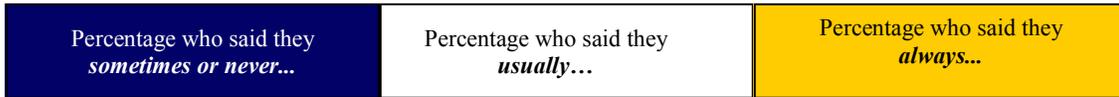
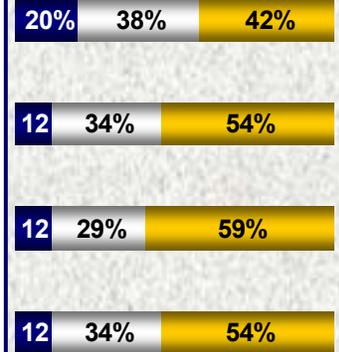
State Averages
 Compiled from the 32 HMO
 companies surveyed
 Survey (CAHPS™3.0H) Results
 Response Rate 32%



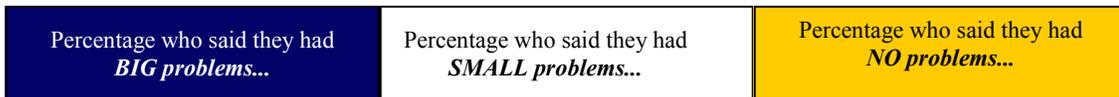
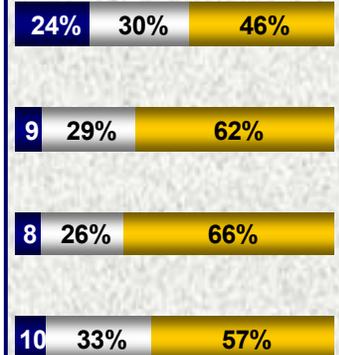
The bar graph is on a scale from **0 = worst** and **10 = best**.



State Averages



State Averages



State Averages

