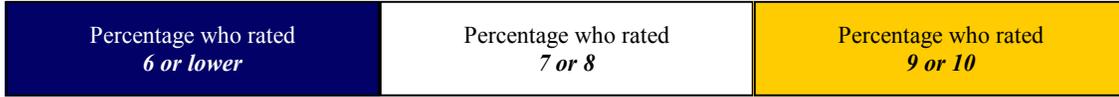


Humana Health Plan of Texas, Inc.

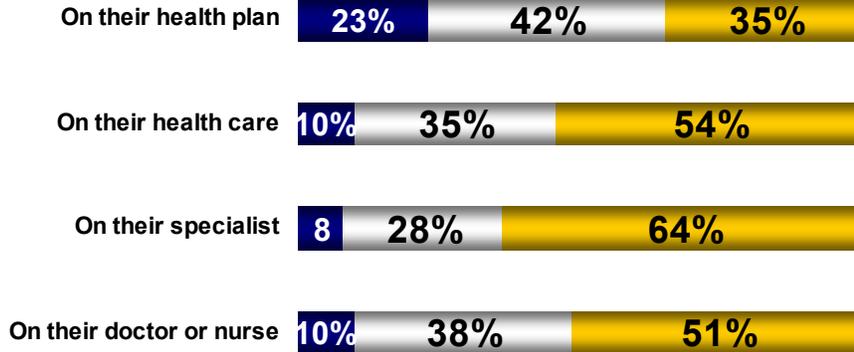
Austin

Survey (CAHPS™3.0H) Results
Response Rate 25%

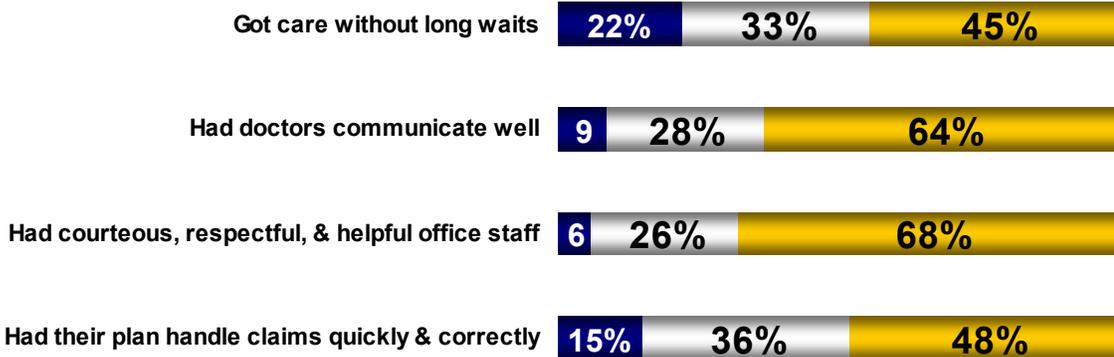
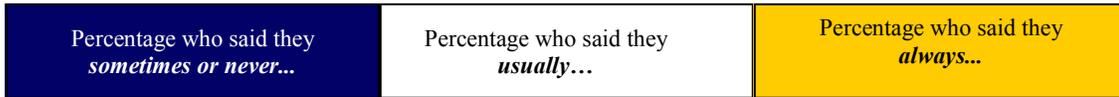
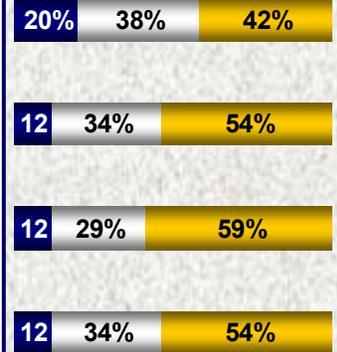
State Averages
Compiled from the 32 HMO
companies surveyed
Survey (CAHPS™3.0H) Results
Response Rate 32%



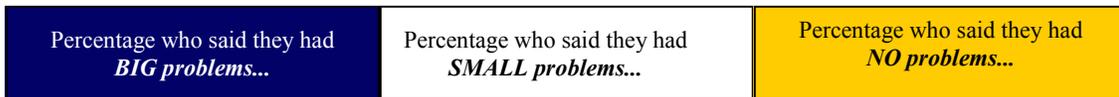
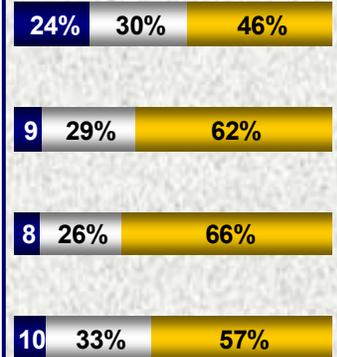
The bar graph is on a scale from 0 = worst and 10 = best.



State Averages



State Averages



State Averages

