

Humana Health Plan of Texas

Austin

Survey (CAHPS™ 4.0H) Results

Percentage who assigned a rating of **6 or lower** to their

Percentage who assigned a rating of **7 or 8** to their

Percentage who assigned a rating of **9 or 10** to their

where **0 = the worst possible** and **10 = the best possible**

State Average



Percentage who said they **sometimes or never...**

Percentage who said they **usually...**

Percentage who said they **always...**

State Average

