

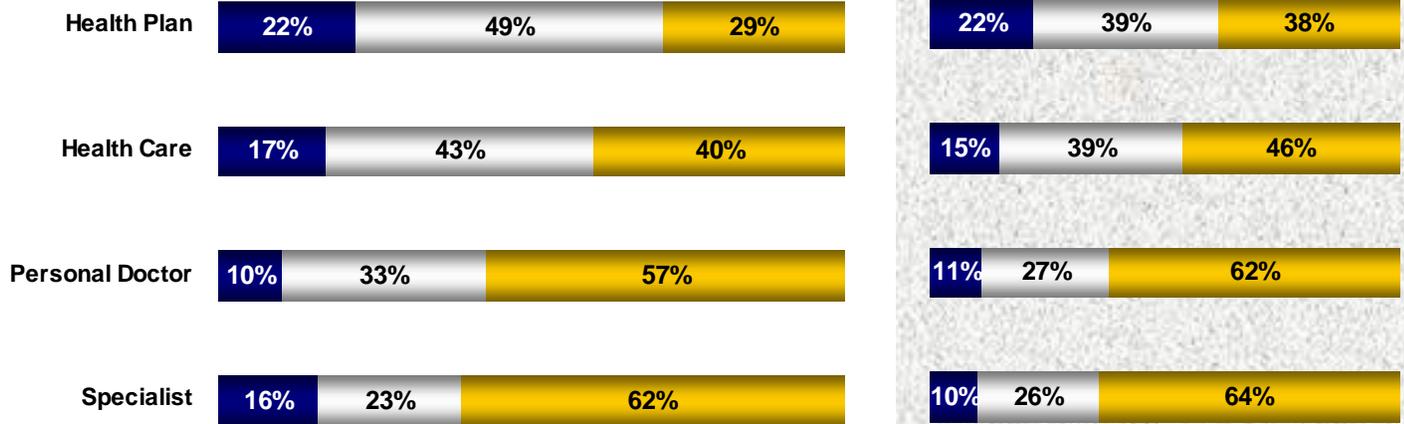
# Aetna Health, Inc.

## Houston

Survey (CAHPS™ 4.0H) Results 2008

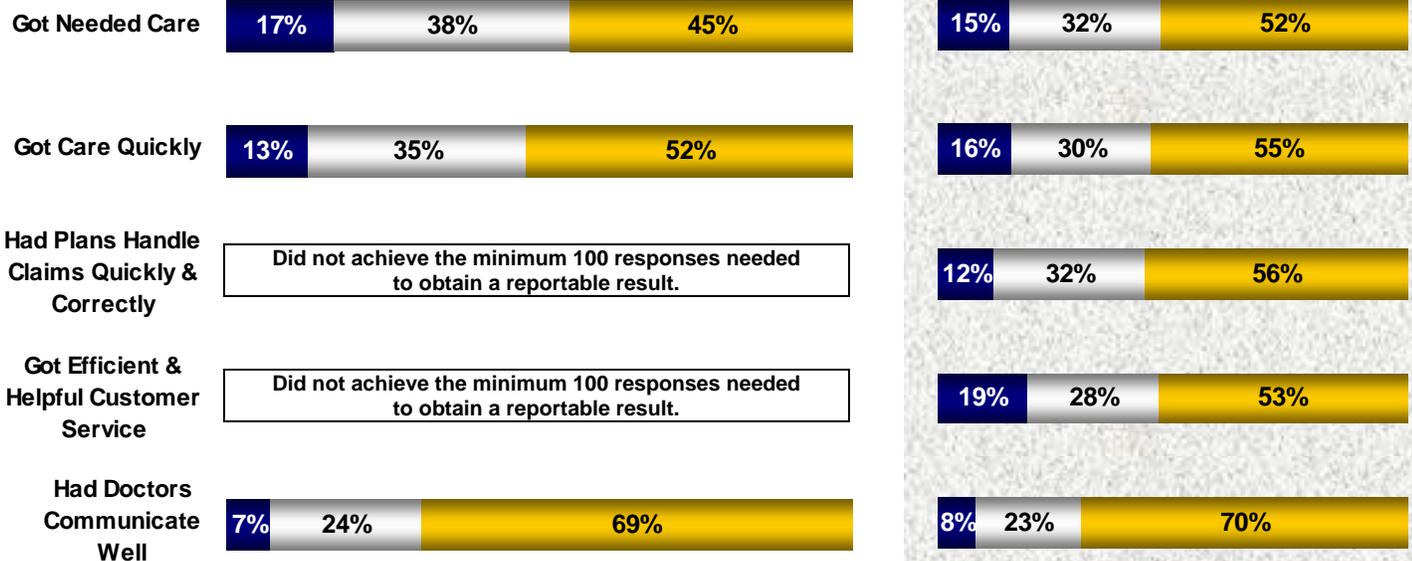
Percentage who assigned a rating of <b>6 or lower</b> to their	Percentage who assigned a rating of <b>7 or 8</b> to their	Percentage who assigned a rating of <b>9 or 10</b> to their
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where **0 = the worst possible** and **10 = the best possible**



**State Average**

Percentage who said they <b>sometimes or never...</b>	Percentage who said they <b>usually...</b>	Percentage who said they <b>always...</b>
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**State Average**

Percentage who said there was <b>somewhat no or definitely no</b>	Percentage who said there was <b>somewhat yes</b>	Percentage who said there was <b>definitely yes</b>
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**State Average**