

# WHAT TO DO AFTER YOUR HOME FLOODS



OFFICE OF PUBLIC  
INSURANCE COUNSEL

- 💧 File your claim with FEMA, NFIP, and your insurer.
- 💧 Make sure people know how to contact you.
- 💧 Document your damage by making a list and taking pictures.

For more tips and useful information, visit: [www.opic.texas.gov](http://www.opic.texas.gov) or @TXOPIC on Twitter.

## FLOOD RESOURCES

**Texas Division of Emergency Management (TDEM) | 512 424-2208 | [tdem.texas.gov](http://tdem.texas.gov)**

TDEM coordinates the state emergency management program, and implements plans and programs to help prevent or lessen the impact of emergencies and disasters. Contact TDEM for disaster information and assistance.

**Federal Emergency Management Agency (FEMA) | 800-621-3362 | [www.disasterassistance.gov](http://www.disasterassistance.gov)**

FEMA is a federal agency that responds to state of emergency disasters. Contact FEMA to see what assistance is available to you.

**National Flood Insurance Program (NFIP) | 877-336-2627 | [www.floodsmart.gov](http://www.floodsmart.gov)**

NFIP is a federal program that provides flood insurance. Contact NFIP to file your flood claim or obtain flood insurance for future losses.

**Texas Department of Insurance (TDI) Consumer Help Line | 800-252-3439 | [www.tdi.texas.gov](http://www.tdi.texas.gov)**

TDI regulates the Texas insurance industry. Contact their helpline if you need information, help finding your agent or company, have a complaint, or to report suspected fraud.

**Office of Public Insurance Counsel (OPIC) | 877-611-6742 | [www.opic.texas.gov](http://www.opic.texas.gov)**

We are a state agency that works to make the Texas insurance market more transparent and responsive to its customers. Contact us if you need help understanding your insurance or if you need general insurance information.